

Evaluating a Colocation Provider

Checklist

When evaluating a colocation provider, it's vital to make sure they have the facilities, features, staff and attitude to service your business. As you research providers, use this checklist to ensure they meet your needs.

Before you discuss your specific colocation needs with the potential provider, ask a few general questions, including:

1. Have you been in business more than 5 years?
2. Are you the facility owner and not a reseller?
3. Are long-term references available?
4. Can we speak with members of the support staff?
5. Can you accommodate our future growth?
6. Can we extend our contract or lock in pricing?

The grid to the right provides technical information to help you decide which facility may be right for you.



	Yes	No
Facility		
Multiple locations	<input type="checkbox"/>	<input type="checkbox"/>
Geographic diversity	<input type="checkbox"/>	<input type="checkbox"/>
SAS 70/SSAE 16 certified	<input type="checkbox"/>	<input type="checkbox"/>
Space		
Partial locked cabinets	<input type="checkbox"/>	<input type="checkbox"/>
Full locked cabinets	<input type="checkbox"/>	<input type="checkbox"/>
Custom cage build out	<input type="checkbox"/>	<input type="checkbox"/>
Power		
Power included in the price	<input type="checkbox"/>	<input type="checkbox"/>
Diverse and redundant power feeds into facility	<input type="checkbox"/>	<input type="checkbox"/>
Redundant power feeds to the cabinet	<input type="checkbox"/>	<input type="checkbox"/>
Conditioned power with UPS	<input type="checkbox"/>	<input type="checkbox"/>
Generator backup	<input type="checkbox"/>	<input type="checkbox"/>
AC and DC power	<input type="checkbox"/>	<input type="checkbox"/>
Connectivity		
Wide range of bandwidths available	<input type="checkbox"/>	<input type="checkbox"/>
Session Initiation Protocol	<input type="checkbox"/>	<input type="checkbox"/>
Multi-carrier fiber connectivity	<input type="checkbox"/>	<input type="checkbox"/>
Multi-homed redundant Tier 1 internet providers	<input type="checkbox"/>	<input type="checkbox"/>
Major telecom carrier interconnect	<input type="checkbox"/>	<input type="checkbox"/>
Comprehensive routing and switching	<input type="checkbox"/>	<input type="checkbox"/>
Custom data, voice, wireless converged network	<input type="checkbox"/>	<input type="checkbox"/>
Bandwidth bursting	<input type="checkbox"/>	<input type="checkbox"/>
End-to-end national MPLS connectivity	<input type="checkbox"/>	<input type="checkbox"/>
Network monitoring, reporting	<input type="checkbox"/>	<input type="checkbox"/>

Telepacific offers tours at all of its colocation centers, including one near you. Contact us today and schedule a tour.



HVAC

- Climate control for temperature & humidity
- Redundant chillers
- High density rated

Security

- Dedicated entrance with mantrap
- Guards present
- 24X7 x365 access
- Keycard access
- Video monitoring inside/outside facility
- Multi-zoned FM 200 fire suppression system

Additional Services

- Disaster recovery
- Data storage
- Voice gateway
- On-site technical resources
- Data backup at remote location
- Cloud firewall, antivirus and intrusion detection/intrusion prevention systems
- Business continuity space and office space available

Management Services

- Dedicated account manager
- Remote Hands
- 24x7 network operations center on-site
- Secure package, system receiving

Yes No

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